



HEALTH REGULATIONS - COVID 19

Valid: Depending on the regulations in force - Subject to change at any time as the situation in France and government measures evolve.

YOUR STAY IN A RENTAL OR PITCH

Regulations for check-In

- ❖ Check-in starts at 5:00 p.m.
- ❖ Check-in is first come, first served. Sign in on the list posted on the door at reception
- ❖ Please wait in your car and come to reception at you chosen time - One family at a time
- ❖ Prepare the following:
 - ✓ Reservation documents and pencil
 - ✓ Security deposit checks for €300 (accommodation), €20 (keys), €70 (cleaning) + €100 (for a pet)
 - ✓ Your pet's vaccination record
 - ✓ Method of payment for the balance
- ❖ We provide you with a welcome packet in which you will find
 - ✓ Keys and/or fob
 - ✓ Health regulations
 - ✓ Campsite map
 - ✓ Entry inventory form (to be returned to us within 24 hours)
- ❖ All of our keys and fobs are disinfected at each check-in and check-out

Regulations during your stay

- ❖ We clean and disinfect your rental before you arrive, following strict sanitary regulations. The rental, curtains, duvets and pillows are disinfected with products certified for COVID 19. ***This is why we have extended the gap between check-out and check-in, thank you for your understanding.***
- ❖ When you arrive at your rental:
 - ✓ Open the windows and doors to air it out
 - ✓ Dispose of the disinfectant capsule in the trash
 - ✓ Because of the treatment for COVID 19, please wash the dishes yourself (they will have been checked in advance)

Check-out regulations

- ❖ Sign up for exit inventory at reception - check-out before 10:00 a.m.

- ❖ A representative will come to your rental at the time of your choosing - please stay outside during inventory
- ❖ After inventory, go to reception for your check-out papers - if the client before you has not finished, please maintain social distancing while you wait
- ❖ Hand in your keys and/or fobs at reception

OUR COMMON AREAS

Regulations for sanitary facilities

- ❖ One-way traffic in sanitary and other facilities
- ❖ Masks are required when moving around the sanitary facilities
- ❖ Respect 1 m social distancing and barrier gestures
- ❖ Use the marks on the floor
- ❖ Follow the instructions for use displayed at the entrance to each area
- ❖ 1 person per equipment (except for young children accompanied by 1 parent)
- ❖ Mandatory hand washing at entry and exit of sanitary facilities
- ❖ Hand sanitizer provided
- ❖ Our sanitary facilities are cleaned very regularly
 - ✓ Deep cleaning in the morning
 - ✓ Touch-up cleaning in the late afternoon
 - ✓ 2 additional rounds for contact surfaces

Regulations for the pool area

- ❖ Hours: 10:00 a.m. to 1:00 p.m. - 2:00 p.m. to 8:00 p.m.
- ❖ Access prohibited to anyone presenting a digestive or respiratory risk
- ❖ Mask required when moving around the pool area
- ❖ One-way traffic for entry and exit
- ❖ Deck chairs and chairs:
 - ✓ Set up by the campsite
 - ✓ May not be moved
 - ✓ Towel covering them required
 - ✓ Deck chairs must be disinfected by the user (cleaning products provided)
- ❖ Mandatory hand washing at entry and exit of the pool area
- ❖ Respect 1 m social distancing and barrier gestures
- ❖ Footbath required at entry and exit to the toilets
- ❖ Bounce house limited to 4 children at a time for 10 min
- ❖ Use of the pool area is limited - the number of people allowed is displayed at the entrance
- ❖ Floaties and balls prohibited in the pool area

- ❖ The pool deck is disinfected at least once per day - (or more depending on how busy the pool is - Pool closed between 1:00 and 2:30 p.m. for disinfection)

Regulations for the pool snack bar

- ❖ Respect 1 m social distancing and barrier gestures
- ❖ We set out the tables and chairs. They may not be moved.
- ❖ No eating or drinking outside the snack bar area
- ❖ No more than 12 people at a time
- ❖ Mask required when moving around the snack bar

Regulations for playgrounds / outdoor sports

- ❖ Mask required when moving around (trampoline / home ball)
- ❖ Games available 10:00 a.m. to 2:00 p.m., 2:30 to 5:30 p.m. and 6:00 to 10:00 p.m. - Please respect this schedule to allow for disinfection
- ❖ Respect 1 m social distancing and barrier gestures
- ❖ Hand disinfection required (sanitizer available near the kids' club)
- ❖ Follow the instructions for use displayed at the entrances to the game areas
- ❖ The games are disinfected twice per day (morning before 10:00 a.m., between 1:30 and 3:00 p.m.)
- ❖ Use of games is limited as follows:
 - ✓ Trampoline: 2 people
 - ✓ Home ball: 4 people
 - ✓ Play hut: 2 people
 - ✓ Slide: 1 person
- ❖ Equipment for loan will be disinfected before and after each guest

Regulations for the Kids' Club

- ❖ Sign-up required at the beginning of your stay for each day (at the latest the night before, subject to availability)
- ❖ Cost: €10 / child (school kit provided)
- ❖ 8 children maximum in the club and 8 outside
- ❖ Mask required when moving around
- ❖ Respect 1 m social distancing and barrier gestures
- ❖ Hand disinfection required (sanitizer available near the kids' club)
- ❖ ***Some children's games, books and board games will no longer be available.***

Regulations for the bar/ restaurant/ snack bar/ activity pavilion

- ❖ One-way traffic
- ❖ Mask required when moving around
- ❖ Respect 1 m social distancing and barrier gestures
- ❖ Use the marks on the floor
- ❖ Follow the rules for use displayed or indicated for each activity
- ❖ Disinfect hands on arrival
- ❖ Simultaneous use limited to
 - ✓ Bar: 8 people
 - ✓ Pergola: 12 people
 - ✓ Outdoor patio: 24 people
 - ✓ Activity pavilion: 40 people
- ❖ 10 people maximum per table
- ❖ Tables spaced 1 m apart
- ❖ Tables, chairs and menus are disinfected between guests
- ❖ Contactless payment when possible
- ❖ Dine in: Reservations are strongly recommended
- ❖ Take-out: 1 person to pick up at a time
- ❖ Toilets disinfected several times per day

Regulations for reception

- ❖ One-way traffic
- ❖ Mask required
- ❖ Respect 1 m social distancing and barrier gestures
- ❖ Use the marks on the floor
- ❖ Follow the instructions for use displayed
- ❖ No more than 3 people at a time
- ❖ Disinfect hands on arrival
- ❖ All tourist information sheets or flyers touched by the guest must be taken
- ❖ Card reader and bench disinfected after each guest